



COLUMBIA COUNTY BOARD OF COUNTY COMMISSIONERS AGENDA ITEM REQUEST FORM

The Board of County Commissioners meets the 1st and 3rd Thursday of each month at 5:30 p.m. in the Columbia County School Board Administrative Complex Auditorium, 372 West Duval Street, Lake City, Florida 32055. All agenda items are due in the Board's office one week prior to the meeting date.

Today's Date: 2/5/2018 Meeting Date: 2/15/2018

Name: Jeff Crawford Department: Fire Department

Division Manager's Signature:

Ben Scott

1. Nature and purpose of agenda item:

Contract with Comcast to provide internet and TV for the Columbia city fire station (44)

2. Recommended Motion/Action:

There is no recommended motion or action.

3. Fiscal impact on current budget.

This item is currently budgeted. The account number to be charged is



Fire Chief
Jeffrey Crawford

COLUMBIA COUNTY FIRE RESCUE

509 SW Bascom Norris Dr., Lake City, FL 32025

Office (386) 754-7057 Fax (386) 754-7064

MEMORANDUM

DATE: February 5, 2018

TO: Ben Scott

FR: Jeffery Crawford

RE: Comcast Station 44

We are requesting that we be allowed to enter into a contract with Comcast for internet and TV service at the Columbia City Fire station (44). This station will be manned 24/7 with paid personnel. We were not aware that a contract would have to be approved and signed by the Board prior to request for this installation. Internet is required to complete the online training and to be able to write fire reports on a daily basis.

**COMCAST
BUSINESS****BUSINESS SERVICE ORDER AGREEMENT**Account Name: Columbia County Fire RescueID#: 18785145**CUSTOMER INFORMATION (Service Location)**

Address 1 <u>332 SW WINGATE ST</u>		City <u>LAKE CITY</u>
Address 2 <u>OFC</u>		State <u>FL</u>
Primary Contact Name <u>Sandra Davis</u>		ZIP Code <u>32024</u>
Business Phone <u>(386) 754-7057</u>		County _____
Cell Phone _____		Email Address _____
Pager Number _____		Primary Fax Number _____
Technical Contact Name _____		Tech Contact On-Site? <u>No</u>
Technical Contact Business Phone _____		Technical Contact Email _____
Property Manager Contact Name _____		Property Mgr. Phone _____

COMCAST BUSINESS SERVICES

Selection (X)	
Business Voice	X
Business Internet	X
Business TV	X
Service Term (Months)	36

COMCAST BUSINESS SERVICES DETAILS**Business Voice***

VOICE SELECTIONS	Quantity	Unit Cost	Total Cost
Mobility Lines	1	\$44.95	\$44.95
4+ Mobility Lines	0	\$29.95	\$0.00
Full Feature Voice Lines	0	\$59.95	\$0.00
4+ Lines	0	\$24.95	\$0.00
Basic Lines	0	\$24.95	\$0.00
Toll Free Numbers			
Equipment Fee	1	N/A	\$14.95
VOICE OPTIONS	Selection(X)	Total Cost	
VoiceMail	0	\$0.00	
Published	X	\$0.00	
Enhanced Listings			
Auto-Attendant			

* Voice offers & options not available in all markets.

Comcast Business Packages

Package Name:	CL4_OPBV_TP_\$69.95D75_\$29MOB_3yr
PACKAGE DESCRIPTION	
\$80 MRC Discount off Deluxe 75 Business Internet for discounted rate of \$69.95. \$15 MRC Discount off Business Voice Mobility Lines 1-3 for discounted rate of \$29.95 each. MRC Discounts roll to rate card at end of original term. Minimum 1 Mobility Line required. 3 Year Term required. Taxes, Usage, Fees and Equipment are Extra.	

VoiceEdge Select Selections*

Voice Selections	Quantity	Unit Price(MRC)	Total Price(MRC)	Unit Price(NRC)	Total Price(NRC)
VoiceEdge Select Seats	0	\$39.95	\$0.00	\$29.95	\$0.00
Cordless Handset	0	\$0.00	\$0.00	\$0.00	\$0.00
Cordless Deskphone	0	\$0.00	\$0.00	\$0.00	\$0.00

*Bundle include : Auto attendant, Hunt Group and Base station.

Business Internet*

INTERNET SELECTIONS	Selection(X)	Total Cost
Speed - Deluxe 75	X	\$149.95
Equipment Fee	X	\$0.00

*Business Internet speed tier selections not available in all markets.

*Internet selections & options not available in all markets.

INTERNET OPTIONS	Selection(X)	Total Cost
Static IP V4/V6		
Wi-Fi - Business Wifi Standard	X	\$0.00

Business TV***

TV SELECTIONS	Selection	Total Cost	
TV Basic	X	\$9.95	
HD Technology Fee			
TV OPTIONS	Selection	Total Cost	
Sports Pack**			
Canales Selecto			
Music Choice W/Comcast Business TV			
Other			
Other			
TV CONFIGURATION DETAILS	Quantity	Unit Cost	Total Cost
Primary Outlet - TV Adaptor	1	\$0.50	\$0.50
TV Box + Remote	0	\$0.00	\$0.00
TV Adaptor	0	\$0.00	\$0.00
mini mDTA/mDTA Type	# of Outlets	NRC	MRC

*** Not available in home offices or private view establishments. TV selections & options not available in all markets. Customer acknowledges and understands Customer may be responsible for additional music licensing or copyright fees for music contained in any or all of the Services, including, but not limited to Video and/or Public View Video.

** Available as add-on to Digital Standard & Digital Deluxe TV Selections only.

**COMCAST
BUSINESS****BUSINESS SERVICE ORDER AGREEMENT**Account Name: Columbia County Fire RescueID#: 18785145**COMCAST BUSINESS TOTAL SERVICE CHARGES**

Comcast Business	Selection(X)	Quantity	Unit Cost	Total Cost	Total Monthly Service Charge	\$220.30
Business Internet/TV/Voice Installation Fee	X		\$49.00	\$49.00	Promotional Code (if applicable)	
Voice Activation Fee*	X		\$29.95/Line	\$29.95	Discount On Internet (if applicable)	80.00
Auto-Attendant Setup Fee					Discount On Video (if applicable)	
Toll Free Activation Fee					Discount On Voice (if applicable)	15.00
Directory Listing Suppression Fee					Discount On VoiceEdge Select Seats (if applicable)	
VoiceEdge Select Seat Activation Fee**						

* Per line activation fee, up to four (4) line maximum charge.

** Bundle includes: Auto attendant, Hunt Group and Base Station.

Total Discount \$95.00Total Recurring Monthly Bill: \$125.30Total Installation Charges: \$78.95

* Does not include Custom Installation Fees.

* Applicable federal, state, and local taxes and fees may apply.

GENERAL SPECIAL INSTRUCTIONS

**COMCAST
BUSINESS****BUSINESS SERVICE ORDER AGREEMENT**Account Name: Columbia County Fire RescueID#: 18785145**COMCAST BUSINESS INTERNET CONFIGURATION DETAILS**

Transfer Existing Comcast.net Email	No	Equipment Selection	Business Wireless
Number of Static IPs*		Business Web Hosting	No

COMCAST BUSINESS TV CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type
Outlet 1 - Primary	Outlet - 1	TV Adaptor
Outlet 2 - Additional		
Outlet 3 - Additional		
Outlet 4 - Additional		
Outlet 5 - Additional		
Outlet 6 - Additional		
Outlet 7 - Additional		
Outlet 8 - Additional		

Additional Comments:

OUTLETS 9 & UP QUANTITY

TV Box + Remote	0
TV Adaptor	0

COMCAST BUSINESS VOICEEDGE SELECT CONFIGURATION DETAILS

Phone #	Type

COMCAST BUSINESS VOICE CONFIGURATION DETAILS

Phone #	Type	HG1 Seq	HG2 Seq	Voicemail	Customer Equipment
Native1	Mobility Lines	None	None	No	Phone System Type (Key System, PBX, Other)
					Phone System Manufacturer
					Fax Machine Manufacturer
					Alarm System Vendor
					Point of Sale Device
					Telco Closet Location
					Hunt Group Configuration Details
					Hunt Group Features Requested (Yes/No)
					No
					Hunt Group 1 Configuration Type
					Hunt Group 2 Configuration Type
					Hunt Group 1 Pilot Number
					Hunt Group 2 Pilot Number

**COMCAST
BUSINESS****BUSINESS SERVICE ORDER AGREEMENT****Account Name:** Columbia County Fire Rescue**ID#:** 18785145

Toll Free #	Calling Origination Area	Associated TN

Directory Listing Details

Directory Listing (Published, Non-Published, Unlisted)	Published	Additional Voice Details	
Directory Listing Phone Number	Native1	Caller ID (Yes/No)	Yes
Directory Listing Display Name	Columbia County Fire Rescue	Caller ID Display Name (max 15 char.)	Columbia County
DA/DL Header Text Information		International Dialing (Yes/No)	No
DA/DL Header Code Information		Call Blocking (Yes/No)	No
Standard Industry Code Information		Auto-Attendant (Yes/No)	No

COMCAST BUSINESS VOICE EDGE CONFIGURATION DETAILS**Voice Edge Directory Listing Details**

Directory Listing (Published, Non-Published, Unlisted)	
Directory Listing Phone Number	
Directory Listing Display Name	
DA/DL Header Text Information	
DA/DL Header Code Information	

Voice Edge Additional Voice Details

Caller ID (Yes/No)	
International Dialing (Yes/No)	
Caller ID Display Name (max 15 characters)	
Call Blocking (Yes/No)	
Enterprise Extension Dialing?	

**COMCAST
BUSINESS****BUSINESS SERVICE ORDER AGREEMENT**Account Name: Columbia County Fire RescueID#: 18785145**CUSTOMER BILLING INFORMATION**

Billing Account Name	<u>Columbia County Fire Rescue</u>	City	<u>LAKE CITY</u>
Billing Name (3rd Party Accounts)		State	<u>FL</u>
Address 1	<u>332 SW WINGATE ST OFC</u>	ZIP Code	<u>32024</u>
Address 2		Billing Contact Email	
Billing Contact Name	<u>Sandra Davis</u>	Billing Contact Phone	<u>(386) 754-7057</u>
Tax Exempt?"	<u>No</u>	Billing Fax Number	

* If yes, please provide and attach tax exemption certificate.

AGREEMENT

1. This Comcast Business Service Order Agreement sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to Customer. This Comcast Business Service Order Agreement consists of this document ("SOA"), the standard Comcast Business Terms and Conditions ("Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions (<http://business.comcast.com/terms-conditions/index.aspx>). All capitalized terms not defined in this SOA shall reflect the definitions given to them in the Terms and Conditions. Use of the Services is also subject to the then current High-Speed Internet for Business Acceptable Use Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), and the then current High-Speed Internet for Business Privacy Policy located at <http://business.comcast.com/terms-conditions/index.aspx> (or any successor URL), both of which Comcast may update from time to time.

2. Comcast Business Voice, Internet, TV, and Comcast Business SmartOffice™ Services ("Service") carry a 30 day* money back guarantee**. If, within the first 30 days following Service installation, Customer is not completely satisfied, Customer may cancel Service and Comcast will issue a refund for the monthly recurring fee paid for the first 30 days of service, excluding installation charges, fees, taxes and voice usage charges, however, Customer will be charged any remaining payments owed for non-refundable fees (including installation) and other charges. In order to be eligible for the refund, Customer must cancel Service within 30 days after installation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00.

*Comcast Business Trunks and Comcast Business VoiceEdge™ carry a 60 day money back guarantee, subject to the above terms.

**The money back guarantee does not apply to Hospitality Video or Ethernet Services.

3. To complete a Voice order, Customer must execute a Comcast Letter or Authorization ("LOA") and submit it to Comcast, or Comcast's third party order entry integrator, as directed by Comcast.

4. New telephone numbers are subject to change prior to the install. Customers should not print their new number on stationery or cards until after the install is complete.

5. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Senior Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

6. IF CUSTOMER IS SUBSCRIBING TO COMCAST'S BUSINESS DIGITAL VOICE SERVICE, CUSTOMER, BY SIGNING BELOW, ACKNOWLEDGES RECEIPT AND UNDERSTANDING OF THE FOLLOWING 911 NOTICE:

911 NOTICE

Comcast Business Digital Voice service ("Voice Service") may have the 911 limitations specified below:

- In order for 911 calls to be properly directed to emergency services using Voice Service, Comcast must have the correct service address for the telephone number used by the Company. If the Voice Service or any Voice Service device is moved to a different location without Company providing an updated service address, 911 calls may be directed to the wrong emergency authority, may transmit the wrong address, and/or Voice Service (including 911) may fail altogether. Customer's use of a telephone number not associated with its geographic location may also increase these risks.
- The Voice Service uses electrical power in the Company's premises. If there is an electrical power outage, 911 calling may be interrupted if a battery back-up is not installed in the voice modem, fails, or is exhausted.
- Calls using the Voice Service, including calls to 911, may not be completed if there is a problem with network facilities, including network congestion, network/equipment/power failure, a broadband connection failure, or another technical problem.
- Customer should call Comcast at 1-888-824-8104 if it has any questions or needs to update a service address in the 911 system. Delays in updating the service address may also impact 911.
- **BY SIGNING BELOW, CUSTOMER ACKNOWLEDGES THAT IT HAS READ AND UNDERSTANDS THE FOREGOING 911 NOTICE AND THE 911 LIMITATIONS OF THE VOICE SERVICE.**

CUSTOMER SIGNATURE	
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx .	
Signature:	<u>Sandra Davis</u> 77082530F28C410
Print:	<u>Sandra Davis</u>
Title:	<u>Office Manager</u>
Date:	<u>2/2/2018</u>

FOR COMCAST USE ONLY	
Sales Representative:	<u>Adrienne Morris</u>
Sales Representative Code:	
Sales Manager/Director Name:	<u>Jessica Jimenez</u>
Sales Manager/Director Approval:	
Division:	<u>Central</u>
SmartOffice License Number:	

