



#32002

Guaranty Certificate

for
Commitment to Install the Sentricon Colony Elimination System
for New Construction

Innovative Home Builders
Customer Name

195 SW Rose Ponte Place

Treatment Address

Lake City, FL 32024

City State Zip Code

HM: _____ WK: _____
Phone

Innovative Home Builfers
Billing Name

P. O. Box 1192

Billing Address

High Springs, FL 32655

City State Zip Code

HM: _____ WK: 352-317-7170
Phone

BUILDER/CONTRACTOR: Innovative Home Builders

DESCRIPTION OF PROPERTY TREATED: ☒ RESIDENTIAL / ☐ COMMERCIAL / ☐ MULTI-UNIT

COMMITMENT DATE			CUSTOMER ACCOUNT #	INSTALLATION DATE		
MONTH	DAY	YEAR		MONTH	DAY	YEAR
07	18	14	N/A			

1. **UNLIMITED GUARANTEE**

Subject to the Service Agreement, its terms and conditions and receiving full payment, Arrow Exterminators, Inc. has issued this Unlimited Guarantee for future REPAIRS AND RETREATMENT, that the company deems necessary, due to subterranean termite infestation for a period of (1) one year from the initial date of treatment. This guarantee applies to the main structure only at the treatment address indicated above unless otherwise specified (excludes Drywood and Formosan Termites). See reverse side for Specific Provisions plus Terms and Conditions that apply to this guarantee.

2. **UNLIMITED GUARANTEE ANNUAL RENEWAL**

The Unlimited Guarantee is renewable annually for the life of the original customer, from the date of the initial treatment, provided that the Annual Renewal Premium has been paid on or before each successive anniversary date. The name of the new owner must be provided to the Company by the original buyer at the time of closing or within (30) thirty days thereafter in order for the guarantee to continue.

NOTE: PLEASE CONTACT OUR OFFICE IF THE ABOVE INFORMATION IS INCORRECT OR INCOMPLETE!

ARROW EXTERMINATORS, INC.

By: [Signature] 07 / 18 / 14
Authorized Signature Date

5602 N.W. 13TH STREET
GAINESVILLE, FL 32653
(352) 373-3642

This contract provides for re-treatment of a structure and the repair of damages caused by wood destroying organisms within the limits stated in this contract.



**SENTRICON* SYSTEM SERVICE AGREEMENT
DAMAGE REPAIR & RETREAT GUARANTEE**

- ☒ Eastern Subterranean Termites
☐ Formosan Termites

#32602

Innovative Homes
Account Name First MS SW Rose Pointe Place Middle/Initial Last
Service Address Lake City FL 32624
City State Zip Code
352 317 7110
Best Contact Number Other

P.O. Box 1192
Billing Address High Springs FL 32655
City State Zip Code
352 317 7170
Billing Phone ☐ Office
Email Address

- TYPE OF STRUCTURE: ☒ RESIDENTIAL ☐ COMMERCIAL ☐ MULTI-UNIT BLDGS # _____
- STRUCTURES FOR SERVICE: ☒ MAIN DWELLING ☐ OTHER _____
- TYPE OF INITIAL TREATMENT: ☐ POST-CONSTRUCTION ☒ NEW-CONSTRUCTION ☐ OTHER _____
- LOCATION OF NOTICE OF SERVICE: ☐ N/A ☐ ATTIC ☒ CRAWL ☐ OTHER T&B
- PURPOSE OF SERVICE: ☒ PREVENTION ☐ PRESUMPTIVE EVIDENCE ☐ EXISTING INFESTATION

INITIAL INVESTMENT

Initial Cost \$ _____
Other Fees \$ _____
Advanced Renewal Fee \$ _____
Sales Tax \$ _____
TOTAL INITIAL COST \$ _____

METHOD OF PAYMENT

☐ CHECK ☐ CASH ☐ AMEX ☐ M/C ☐ VISA ☐ DISC
Renewal Maintenance Fee \$ _____
Renewal Frequency ☐ Monthly ☐ Quarterly ☐ Annually

UPON RECEIVING FULL PAYMENT AND COMPLETING THE INITIAL SERVICE THE COMPANY WILL PROVIDE A DAMAGE REPAIR & RETREAT GUARANTEE FOR TERMITES AS SPECIFIED AND DESCRIBED IN THE PROVISIONS, TERMS AND CONDITIONS SET FORTH ON THE FRONT AND BACK OF THIS AGREEMENT, WHICH WILL PROVIDE A DETAILED EXPLANATION OF THE GUARANTEE ALONG WITH ALL DISCLAIMERS, LIMITATIONS, CONDITIONS OR EXCLUSIONS.

SERVICE PROVISIONS

ARROW EXTERMINATORS (The Company) is authorized by Dow AgroSciences LLC to install the Sentricon* Colony Elimination System and conduct associated service and treatment protocols for customer. The Sentricon* System allows for servicing bait treatment for subterranean termites with Recruit* an insect growth regulator containing the active ingredient Noviflumuron.

The Customer appreciates that subterranean termite control is not immediate. Specifically control and/or colony elimination may take several months. Customer understands that the inherently delayed action of the insect growth regulator is necessary to defeat avoidance behavior by foraging subterranean termites. The Company shall provide the following termite control services to Customer under this agreement:

- 1 Initial inspection of applicable structures and grounds and installation of in-ground bait stations around the perimeter of the structure at the Company's discretion
- 2 Servicing of stations by the Company Service Representatives commencing with the installation of the system. All stations will be serviced within the guidelines as specified under the most current material label standards.
- 3 Application of Recruit* termite bait in stations. The Company may install additional stations and/or modify existing stations at its discretion and in compliance with all label and labelling directions.
- 4 Periodically inform the Customer of any new or increased termite activity noted at any of the stations during any of the routine inspections.
- 5 Upon achieving colony elimination the Company will provide for unlimited repairs of new subterranean termite damage as set forth in the provisions, terms and conditions of this agreement. The guarantee is effective immediately upon installation on structures which have no present or past termite activity or on those structures which receive a treatment specifically designed by the Company to control live termites directly performed at or near the time of the installation of Sentricon stations.

As compensation for services rendered or to be rendered under this agreement, the Customer shall pay the Company an installation fee and maintenance fee as specified upon signing the agreement. This agreement and guarantee may be renewed for life by paying the annual Renewal Maintenance Fee on a consecutive basis. Failure to pay consecutive Renewal Maintenance Fees will render this agreement and guarantee null and void. After the first year adjustments to the Renewal Maintenance Fee may be made annually by the Company giving the Customer a minimum of thirty days notice regarding the new rate. This guarantee is transferable to a subsequent owner provided that the Renewal Maintenance Fee is paid on a consecutive basis from the time of the initial installation.

Customer agrees not to move, open, handle or damage Sentricon* stations, bait devices or any other parts of the system. Tampering with such components may compromise the efficacy of the system and shall constitute a basis for terminating this agreement. The Customer may be responsible for the cost of replacement or repair of any damaged or missing bait stations that were not damaged or removed by the Company and/or its agent. The bait stations and associated materials (Sentricon* Components) provided by the Company are and shall remain the exclusive property of Dow AgroSciences LLC. Customer understands that he does not acquire any ownership interest or title to such components and that upon termination of this agreement for any cause whatsoever, the Company and/or Dow AgroSciences LLC are hereby authorized to remove all such components.

The guarantee in this agreement is in lieu of all other guarantees and warranties, expressed and implied, including the warranties of merchantability and fitness for a particular purpose. The customer is entitled to a copy of any treatment specifications, customer preparation sheets, checklists and any applicable release forms. All specifications and special circumstances have been fully explained to me.

The Company

Wright Herring
Company Representative
5602 NW 13th St Gainesville, FL 32653
Company Address
352-373-3642
Company Phone Fax Line

Manager's Signature

Date ____/____/____

TO THE PROPERTY OWNER OR PROPERTY MANAGER:

If this is a home solicitation you may cancel this agreement by providing written notice to the seller in person or by mail. This notice must indicate that you do not want the goods or services and must be delivered or postmarked before midnight of the third business day after you sign this agreement. If you cancel this agreement, the seller cannot keep any part of a cash down payment. You are entitled to and should receive an exact executed copy of this agreement. This agreement is contingent on the approval of the service center manager.

Accepted By [Signature]

☐ Owner/Buyer ☒ Authorized Agent Date 7/21/14