

#32864

Call

This contract provides for re-treatment of a structure and the repair of damages caused by wood destroying organisms within the limits stated in this contract.



SENTRICON\* SYSTEM SERVICE AGREEMENT  
DAMAGE REPAIR & RETREAT GUARANTEE

Eastern Subterranean Termites  
 Formosa Termites

Innovative Home Builders

Account Name: 145 SW Ivy Glenn  
Service Address: Lake City, FL 32055  
Billing Address: P.O. box 1192  
City: High Springs, FL 32643  
State: FL  
Zip Code: 32643  
Billing Phone: \_\_\_\_\_  
Best Contact Number: \_\_\_\_\_  
Other: \_\_\_\_\_  
Email Address: \_\_\_\_\_

• TYPE OF STRUCTURE  RESIDENTIAL  COMMERCIAL  MULTI-UNIT BLDGS # \_\_\_\_\_  
• STRUCTURES FOR SERVICE  MAIN DWELLING  OTHER \_\_\_\_\_  
• TYPE OF INITIAL TREATMENT  POST CONSTRUCTION  NEW CONSTRUCTION  OTHER \_\_\_\_\_  
• LOCATION OF NOTICE OF SERVICE  N/A  ATTIC  CRAWL  OTHER \_\_\_\_\_  
• PURPOSE OF SERVICE  PREVENTION  PRESUMPTIVE EVIDENCE  EXISTING INFESTATION  
INITIAL INVESTMENT  
Initial Cost \$ \_\_\_\_\_  
Other Fees \$ \_\_\_\_\_  
Advanced Renewal Fee \$ \_\_\_\_\_  
Sales Tax \$ \_\_\_\_\_  
TOTAL INITIAL COST \$ \_\_\_\_\_  
METHOD OF PAYMENT  
 CHECK  CASH  AMEX  M/C  VISA  DISC  
Renewal Maintenance Fee \$ \_\_\_\_\_  
Renewal Frequency  Monthly  Quarterly  Annually

UPON RECEIVING FULL PAYMENT AND COMPLETING THE INITIAL SERVICE THE COMPANY WILL PROVIDE A DAMAGE REPAIR & RETREAT GUARANTEE FOR TERMITES AS SPECIFIED AND DESCRIBED IN THE PROVISIONS, TERMS AND CONDITIONS SET FORTH ON THE FRONT AND BACK OF THIS AGREEMENT, WHICH WILL PROVIDE A DETAILED EXPLANATION OF THE GUARANTEE ALONG WITH ALL DISCLAIMERS, LIMITATIONS, CONDITIONS OR EXCLUSIONS

SERVICE PROVISIONS

ARROW EXTERMINATORS (The Company) is authorized by Dow AgroSciences LLC to install the Sentricon\* Colony Elimination System and conduct associated service and treatment protocols for customer. The Sentricon\* System allows for servicing bait treatment for subterranean termites with Recruit, an insect growth regulator containing the active ingredient Noviflumuron. The Customer appreciates that subterranean termite control is not immediate. Specifically, control and/or colony elimination may take several months. Customer understands that the inherently delayed action of the insect growth regulator is necessary to deter avoidance behavior or foraging subterranean termites. The Company and provide the following termite control services to Customer under this agreement.

- Initial inspection of applicable structures and grounds and installation of in-ground bait stations around the perimeter of the structure at the Company's discretion.
- Servicing of stations by the Company Service Representatives commencing with the installation of the system. All stations will be serviced within the guidelines as specified under the most current maintenance standards.
- Application of Recruit\* termite bait in stations. The Company may install additional stations and/or modify existing stations at its discretion and in compliance with all label and labeling directions.
- Periodically inform the Customer of any new or increased termite activity noted at any of the stations during any of the routine inspections.
- Upon achieving colony elimination, the Company will provide for unlimited repairs of new subterranean termite damage as set forth in the provisions, terms and conditions of this agreement. The guarantee is effective immediately upon installation on structures which have no present or past termite activity or on those structures which receive a treatment specifically designed by the Company to control live termites directly performed at or near the time of the installation of Sentricon\* stations.

As compensation for services rendered or to be rendered under this agreement, the Customer shall pay the Company an installation fee and maintenance fee as specified, upon signing the agreement. The agreement and guarantee may be renewed for life by paying the annual Renewal Maintenance Fee on a consecutive basis. Failure to pay consecutive Renewal Maintenance Fees will render this agreement and guarantee null and void. After the first year, adjustments to the Renewal Maintenance Fee may be made annually by the Company giving the Customer a minimum of thirty days notice regarding the new rate. This guarantee is transferable to a subsequent owner provided that the Renewal Maintenance Fee is paid on a consecutive basis from the time of the installation.

Customer agrees not to move, alter, handle or damage Sentricon\* stations, bait devices or any other parts of the system. Tampering with such components may compromise the efficacy of the system and shall constitute a basis for terminating this agreement. The Customer may be responsible for the cost of replacement or repair of any damaged or missing bait stations that were not damaged or removed by the Company and/or its agent. The bait stations and associated materials (Sentricon\* Components) provided by the Company are and shall remain the exclusive property of Dow AgroSciences LLC. Customer understands that he does not acquire any ownership interest or title to such components and that upon termination of this agreement for any cause whatsoever, the Company and/or Dow AgroSciences LLC are hereby authorized to remove all such components.

The guarantee in this agreement is in lieu of all other guarantees and warranties, expressed and implied, including the warranties of merchantability and fitness for a particular purpose. The customer is entitled to a copy of any treatment specifications, customer preparation sheets, checklists and any applicable release forms. All specifications and special circumstances have been fully explained to the

The Company  
Dwight Herring DH 03/09/15  
Company Representative  
5602 NW 13th Street, Gainesville, FL 32653  
Company Address  
352-373-3642 352-373-9037  
Company Phone Fax Line  
Manager's Signature

TO THE PROPERTY OWNER OR PROPERTY MANAGER  
If this is a home solicitation you may cancel this agreement by providing written notice to the seller in person or by mail. This notice must indicate that you do not want the goods or services and must be delivered or postmarked before midnight of the third business day after you sign this agreement. If you cancel this agreement, the seller cannot keep any part of a cash down payment. You are entitled to and should receive an exact executed copy of this agreement. This agreement is contingent on the approval of the service center manager.

Accepted By: \_\_\_\_\_  
 Owner/Buyer  Authorized Agent Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

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**SENTRICON® SYSTEM SERVICE AGREEMENT  
DAMAGE REPAIR & RETREAT GUARANTEE**

Eastern Subterranean Termites  
 Formosan Termites

Account Name: Marcia Williams PO Box 1192  
 Service Address: 145 SW Evelyn Glenn High Springs FL 32655  
Lake City FL 32024 386-454-7103  
352-817-0628 Marw11645@windstream.net ca file  
 Best Contact Number Other EPA Address

• TYPE OF STRUCTURE:  RESIDENTIAL..  COMMERCIAL.  MULTI-UNIT BLDGS. # \_\_\_\_\_

• STRUCTURES FOR SERVICE:  MAIN DWELLING  OTHER \_\_\_\_\_

• TYPE OF INITIAL TREATMENT:  POST-CONSTRUCTION  NEW-CONSTRUCTION  OTHER \_\_\_\_\_

• LOCATION OF NOTICE OF SERVICE:  N/A  ATTIC  CRAWL  OTHER: Service Panel

• PURPOSE OF SERVICE:  PREVENTION  PRESUMPTIVE EVIDENCE  EXISTING INFESTATION

INITIAL INVESTMENT

Initial Cost	\$	<u>275.00</u>	METHOD OF PAYMENT
Other Fees ...	\$		<input type="checkbox"/> CHECK <input type="checkbox"/> CASH <input type="checkbox"/> AMEX <input type="checkbox"/> MC <input type="checkbox"/> VISA <input type="checkbox"/> DISC
Advanced Renewal Fee	\$		Renewal Maintenance Fee \$ <u>250.00</u>
Sales Tax	\$		Renewal Frequency <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input checked="" type="checkbox"/> Annually
TOTAL INITIAL COST	\$	<u>275.00</u>	

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1. Initial inspection of applicable structures and grounds and installation of in-ground bait stations around the perimeter of the structure at the Company's discretion.
2. Servicing of stations by the Company Service Representatives, commencing with the installation of the system. All stations will be serviced within the guidelines as specified under the most current material label standards.
3. Application of Recruit® termite bait in stations. The Company may install additional stations and/or modify existing stations at its discretion and in compliance with all label and labeling directions.
4. Periodically inform the Customer of any new or increased termite activity noted at any of the stations during any of the routine inspections.
5. Upon achieving colony elimination, the Company will provide for unlimited repairs of new subterranean termite damage as set forth in the provisions, terms and conditions of this agreement. The guarantee is effective immediately upon installation on structures which have no present or past termite activity or on those structures which receive a treatment specifically designed by the Company to control live termites directly, performed at or near the time of the installation of Sentricon stations.

As compensation for services rendered or to be rendered under this agreement, the Customer shall pay the Company an installation fee and maintenance fee, as specified, upon signing the agreement. This agreement and guarantee may be renewed for life by paying the annual Renewal Maintenance Fee on a consecutive basis. Failure to pay consecutive Renewal Maintenance Fees will render this agreement and guarantee null and void. After the first year, adjustments to the Renewal Maintenance Fee may be made annually by the Company giving the Customer a minimum of thirty days notice regarding the new rate. This guarantee is transferable to a subsequent owner provided that the Renewal Maintenance Fee is paid on a consecutive basis from the time of the initial installation.

Customer agrees not to move, open, handle or damage Sentricon® stations, bait devices or any other parts of the system. Tampering with such components may compromise the efficacy of the system and shall constitute a basis for terminating this agreement. The Customer may be responsible for the cost of replacement or repair of any damaged or missing bait stations that were not damaged or removed by the Company and/or its agent. The bait stations and associated materials (Sentricon® Components) provided by the Company are and shall remain the exclusive property of Dow AgroSciences LLC. Customer understands that he does not acquire any ownership interest or title to such components and that upon termination of this agreement for any cause whatsoever the Company and/or Dow AgroSciences LLC are hereby authorized to remove all such components.

The guarantee in this agreement is in lieu of all other guarantees and warranties, expressed and implied including the warranties of merchantability and fitness for a particular purpose. The customer is entitled to a copy of any treatment specifications, customer preparation sheets, checklists and any applicable release forms. All specifications and special circumstances have been fully explained to me.

The Company  
Dwight Henry  
 Company Representative  
5602 NW 13th Street Gainesville FL  
 Company Address  
352-359-0710  
 Company Phone Fax Line

**TO THE PROPERTY OWNER OR PROPERTY MANAGER:**  
 If this is a home solicitation you may cancel this agreement by providing written notice to the seller in person or by mail. This notice must indicate that you do not want the goods or services and must be delivered or postmarked before midnight of the third business day after you sign this agreement. If you cancel this agreement, the seller cannot keep any part of a cash down payment. You are entitled to and should receive an exact executed copy of this agreement. This agreement is contingent on the approval of the service center manager.

Manager's Signature  
 Date: \_\_\_/\_\_\_/\_\_\_

Accepted By [Signature]  
 Owner/Buyer  Authorized Agent Date: 9/27/15